

Frequently Asked Questions



Changes to SELECT Program Agreement (and E365, EPS)

Today's date: Nov. 1, 2022

The purpose of this document is to address any anticipated questions and provide clarity and awareness around content and process changes to our commercial contracting, including SELECT, E365, and EPS.

What is the SELECT Program Agreement?

The SELECT Program Agreement is our primary license agreement that defines the legal parameters of how accounts can use our software and services and what they are entitled to from Bentley. Although the agreement is titled the SELECT Program Agreement, it also has been a prerequisite for other license programs, including Enterprise 365 (E365) and Enterprise 365 Public Sector (EPS or EPS-365).

Why are we changing the SELECT Agreement?

In addition to an update to content, we're streamlining the contracting process in line with both industry best practices and our current enterprise licensing programs. Further details on the contract process change are provided in the question below.

What are the changes? How does this benefit our accounts?

Contract Structure: The current SELECT Program Agreement is a platform, or framework, with exhibits that cover specific program terms or subject matter areas. The new structure includes three separate agreements, applicable to each of our commercial programs (SELECT, E365, EPS); accounts will execute a separate, standalone agreement specific to the commercial program to which they subscribe. Accounts will now be agreeing to terms relevant only to the specific commercial program to which they are subscribing.

Contract Update: The last update to the agreement was in 2014, so it was due for a refresh. To assist with the review process, we will have a redline version for



contract managers, account procurement staff, and anyone else who needs a detailed look at what has changed and why.

What is the impact? How do accounts execute contracts?

With this streamlined execution process, we can avoid some steps. Accounts will receive an Offering Document that includes a URL. The account can follow that link and can access not only the contract terms, but also guidance notes explaining the new contract structure and the differences between the old and new agreements. By adopting our standard terms and conditions, accounts can unilaterally complete the contracting process just by returning a signed Offering Document to Bentley. For many accounts, this should speed up transactions (on the contract side of things) considerably.

The three new contracts are for SELECT, E365, and EPS. What about CSS?

CSS is not changing, but the CSS terms and conditions are now embedded in the SELECT and E365 contracts. E365 fees MUST be funded via CSS, so those terms will always be relevant to E365 subscriptions. Only certain offerings (e.g., PWDI) under SELECT require CSS funding, so those terms will only be relevant to subscribers when/if they use CSS Eligible Services.